



LATE CANCELLATION / "NO SHOW" FEES

Another update to share is a change to our "Late Cancellation" and "No Show" policy. As a reminder a "Late Cancellation" is any cancellation made without 48 hours of notice.

Our office is a small private practice focused on delivering impeccable patient care and outstanding service. We set ourselves apart by not "double booking" or overloading our doctor and hygiene schedules. The time that is scheduled for you is reserved specifically for you with specific team members allocated to your care. **Late arrivals, late cancellations and no shows** severely inhibit our ability to provide you with the highest level of care expected from our office. **Therefore, effective immediately, Late Cancellation and No Show appointment fees will be updated to:**

Doctor Visits: \$250

Hygiene Visits: \$100

As a reminder, if you are feeling ill (fever, cough, sneezing, sore throat, body aches, etc) we will need to reschedule your clinical care. Additionally, we acknowledge that there are some circumstances beyond our patients' control that may warrant late cancellation or appointment No Show and as such we will address these on a case by case basis.

As always, we value your continued trust and support and look forward to providing exceptional care, every visit.

Sincerely,

Dr. Cowhey, Dr. Morley, Dr. Young
and the Beach Dentist Team
(562) 431-2929

Receipt Acknowledged by: _____

Date: _____